

# About BCAD Services



## Who we are:

BCAD Services is powered by more than 15 years of experience in BuildersCAD development, support and training, combined with more than 25 years of experience in residential and commercial construction.

Ed Gilmore, who headed technical support for Sigma Design through October 2003, launched BCAD Services in fall 2003. Why? He wanted to combine his expertise with the power of the Internet in order to make BuildersCAD training more accessible and more affordable for both existing BuildersCAD users and new users who want to get the most out of the best in CAD.

## How to reach us:

### Hours:

Our normal business hours are  
9 a.m. - 6 p.m. ET Monday-Friday, except holidays

**Phone:** 706-797-3324 or 706-797-3119

**On the Web:** [www.BCADservices.com](http://www.BCADservices.com)

**Sales inquiries:** [sales@BCADservices.com](mailto:sales@BCADservices.com)

**Support inquiries:** [support@BCADservices.com](mailto:support@BCADservices.com)

**All other inquiries:** [info@BCADservices.com](mailto:info@BCADservices.com)

## Purchase policies:

**Payment:** We accept Visa, MasterCard, American Express and Discover. All transactions are processed through [www.ProPay.com](http://www.ProPay.com), a secured and authorized credit card processing center.

**Cancellations:** Cancellations for a package of classes (more than 1) must be made at least 3 business days in advance of the first scheduled class in order to receive a refund. We do not make partial refunds. To cancel or reschedule, call 706-797-3119.

All of our policies can be found online at:  
<http://www.bcadservices.com/policies.htm>

## What we do:

Sales, support, and Internet-based training for BuildersCAD and the BuildersCAD Intelli-Framer. Also: CAD services and construction estimating.

**Sales:** We are an authorized dealer for Sigma Design, and sell all of their software products.

We are also an authorized dealer for Expert-InfoCAD, which produces the Expert Translator (which allows you to import and export data in DWG or DXF file formats) and other add-ons for BuildersCAD and ARRIS.

**Support:** We offer technical support via phone, e-mail or remote desktop (with your permission we log on to your computer and fix the problem while you watch and learn).

**Requests for technical support are \$50 per call.**

Support is handled via phone, email or remote desktop. Twelve-month support contracts are available at a discounted rate. In addition, **BCAD Services gives 90 days of complimentary support with each new seat or 30 days of complimentary support with each upgrade of BuildersCAD purchased through us.**

We strive to respond to and resolve all support requests within 24 hours.

**Training:** Training is available to anyone with an Internet connection - even if you're on dial-up!

Our classes are taught 1-on-1, in approximately 1-hour increments, via a remote desktop connection powered by [www.eBLVD.com](http://www.eBLVD.com), a secured connection.

Training is \$100 per hour/class; training packages can be purchased at a discounted rate. Training sessions are recorded and made available to you via our secured FTP site, so you can download the files at your convenience and build a training library for your office.

**See the back of this flyer for training information.**

**Plan entry and estimating:** We offer plan entry in BuildersCAD, and can give you a completed plan and takeoffs with as much detail as you desire.

Turn around is based on our workload, and the size and complexity of the plan to be entered. Prices are quoted on a per-job basis. For more info, e-mail us at [info@BCADservices.com](mailto:info@BCADservices.com)

# BCAD Services – Training packages



## Who can benefit from BuildersCAD training?

Everyone can get more out of BuildersCAD with additional training, whether you are new to CAD, new to BuildersCAD, or have been using the program for years.

Becoming more proficient with the program will enhance your productivity, and save you time and money.

We teach via the Internet because we believe you learn best in your own environment, on your own computer, so you're not distracted by your mounting workload.

Internet-based training enables you to learn BuildersCAD in "byte-sized" pieces, at your own pace, and saves you the hassle and expense of travel.

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## Training packages:

We offer classes on all aspects of BuildersCAD, the Intelli-Framer and other BuildersCAD plug-ins. We will also customize a training program for you.

### Cost:

**\$100** per class  
**\$250** for 3 classes  
**\$500** for 6 classes

### CLASSES:

#### Package: Introduction to BuildersCAD 6 classes/ \$500

Getting started  
Basic concepts  
Wall layout  
Placing Parts (symbols)  
Intro to Roofs  
Elevations and Sections

**Create your own package of 3 or 6 classes by choosing from the following:**

#### Materials classes

Intro to Materials  
Building the Stock File  
Building Estimating Formulas  
Building Templates  
Generating Materials Reports

#### Framing with Intelli-Framer\*

Intro to Wall Framing\*  
Intro to Wall Framing Rules\*  
Intro to Roof & Floor Framing\*

#### Other classes:

BCAD Basics & data management  
Running BuildersCAD on a network - Office Standards  
Using the Roofs Application with complex roofs  
Productivity Features  
Plotting using Sheets and Viewports  
Customizing BuildersCAD  
Using DWG and DXF files in BuildersCAD  
Trouble shooting a problem database

*\*Requires the Intelli-Framer plug-in*